



Helpful Contacts

Numbers, Locations & Links

ADDRESS, PHONE & FAX NUMBERS

North America		International
Sales & Customer Service Toll-Free Phone: 1-800-AVIALL-1 Toll-Free Fax: 1-800-329-2842	AOG 1-800-AVIALL-1	Sales & Customer Service Direct Phone: 1-972-586-1985 Toll-Free (In North America): 1-800-AVIALL-3

DALLAS HEADQUARTER INFORMATION

Central Distribution Center	Airlines	Credit/Finance Service
For Shipping: 2750 Regent Blvd. DFW Airport, Texas 75261	For Shipping: 2750 Regent Blvd. DFW Airport, TX 75261	For Shipping: 2750 Regent Blvd. DFW Airport, TX 75261
For Regular Mail: P.O. Box 619048 Dallas, TX 75261-9048	For Regular Mail: P.O. Box 619048 Dallas, TX 75261-9048	For Regular Mail: P.O. Box 619048 Dallas, TX 75261-9048
Toll-Free Phone Number: 1-800-AVIALL-1	Toll-Free Phone Number: 1-800-AVIALL-9	Toll-Free Phone Number: Toll Free 1-800-AVIALL-1
Fax Number: 972-586-1361	Fax Number: 972-586-1981	Fax Number: 972-586-1361

ADDITIONAL LINKS

Aviall Website	Directions to Aviall Headquarters	Aviall Sales Email Address
www.aviall.com	Google map of Aviall Headquarters	avsales@aviall.com



Stocking Locations

United States Customer Service Centers

LOCATION	DIRECT PHONE	TOLL-FREE	FAX	CONTACT	CONTACT EMAIL	ADDRESS
United States						
Anchorage	907-243-4150	1-800-AVIALL-1	907-243-4150	Jeff Greenwood jgreenwood@aviall.com	alaska@aviall.com	4451 Aircraft Drive Suite C Anchorage, AK 99502
Atlanta	770-473-1610	1-800-AVIALL-1	770-473-1617	Gale McCoy gmccoy@aviall.com	atlanta@aviall.com	574 Airport South Parkway, Suite 200 Atlanta, GA 30349-8604
Chicago	630-513-9599	1-800-AVIALL-1	630-513-6651	Lynda Harmison lharmison@aviall.com	chicago@aviall.com	3950 Swenson Ave. St. Charles, IL 60174
Cincinnati	513-871-6691	1-800-AVIALL-1	513-871-0573	Betsy Crook betsy.crook@aviall.com	cincinnati@aviall.com	4228 Airport Road, Ste. B Cincinnati, OH 45226-1646
Dallas	972-586-1564	1-800-AVIALL-1	972-586-1982	Tim Tellin	dallas@aviall.com	For Shipping: 2750 Regent Blvd. DFW Airport, TX 75261 For Regular Mail: P.O. Box 619048 Dallas, TX 75261-9048
Denver	303-792-0972	1-800-AVIALL-1	303-792-3751	Eric Banks ebanks@aviall.com	denver@aviall.com	7285 S. Revere Parkway, #703 Centennial, CO 80112-3947
Ft. Lauderdale	954-625-3901	1-800-AVIALL-1	954-625-3931	Yara Gonsalves ygonsalves@aviall.com	florida@aviall.com	3200 W. Prospect Rd., Ste. 100 Ft. Lauderdale, FL 33309
Houston	713-230-0702	1-800-AVIALL-1	713-645-9507	Brenda McClain bmcclain@aviall.com	houston@aviall.com	8887 West Monroe Houston Hobby Airport Houston, TX 77061-5207
Kansas City	913-371-5222	1-800-AVIALL-1	913-371-5292	Patricia Stevens pstevens@aviall.com	kansascity@aviall.com	1312 Adams Street Kansas City, KS 66103-1321
Lafayette	337-291-9981	1-800-AVIALL-1	337-291-9178	Marc David mcdavid@aviall.com	lafayette@aviall.com	101 Rolls Royce Dr. Broussard, LA 70518



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LOCATION	DIRECT PHONE	TOLL-FREE	FAX	CONTACT	CONTACT EMAIL	ADDRESS
United States						
Los Angeles	818-997-5074	1-800-AVIALL-1	818-997-0473	Donna Dingman ddingman@aviall.com	losangeles@aviall.com	8045 Woodley Ave. Van Nuys, CA 91406-1322
Memphis	901-362-6846	1-800-AVIALL-1	901-362-0024	Melanie Hays mhays@aviall.com	memphis@aviall.com	5851 Advantage Cove Memphis, TN 38141-8212
Minneapolis	651-452-1680	1-800-AVIALL-1	651-452-1584	Duane Larsen dlarsen@aviall.com	minneapolis@aviall.com	2995 Lone Oak Circle, Suite 5 Eagan, MN 55121
New England*	843-706-3527	1-800-AVIALL-1	843-706-3529			
New York	973-257-9593	1-800-AVIALL-1	973-263-0662	Jay Harris	newyork@aviall.com	2 Cranberry Rd. Parsippany, NJ 07054
Philadelphia	267-572-1843	1-800-AVIALL-1	215-741-1599	Lee Burns lburns@aviall.com	philadelphia@aviall.com	2660 Cabot Blvd. West Suite 2 Langhorne, PA 19047-1811
Phoenix	602-470-0553	1-800-AVIALL-1	480-668-5654	Tim Town ttown@aviall.com	phoenix@aviall.com	2340 W Broadway Road, Suite 101 Mesa AZ 85202
Pittsburgh	412-788-8040	1-800-AVIALL-1	412-788-8044	Jay Harris jharris@aviall.com	pittsburgh@aviall.com	1518 Parkway View Drive Pittsburgh, PA 15205-1407
Pontiac	248-666-1551	1-800-AVIALL-1	248-666-2833	Rachel Winstrand rwinstrand@aviall.com	pontiac@aviall.com	5600 N. Williams Lake Waterford, MI 48327-1207
Portland	503-253-6505	1-800-AVIALL-1	503-253-7021	Ranae Morrison rmorrison@aviall.com	portland@aviall.com	16343 NE Cameron Blvd Portland, OR 97230
Raleigh	919-462-1915	1-800-AVIALL-1	919-462-9212	Donald Parker dparker@aviall.com	raleigh@aviall.com	951 Aviation Parkway, Suite 1000 Morrisville, NC 27560
San Jose	408-668-1551	1-800-AVIALL-1	408-434-1615	Eric Ruel eruel@aviall.com	sanjose@aviall.com	1538 Montague Expressway San Jose, CA 95131

*Sales Support Only

Stocking Locations

Canada & International Customer Service Centers

LOCATION	DIRECT PHONE	TOLL-FREE	FAX	CONTACT	CONTACT EMAIL	ADDRESS
CANADA						
Calgary	403-291-4140	1-800-AVIALL-1	403-291-5234	Glen Legrow glegrow@aviall.com	calgary@aviall.com	5421-11 Street NE Bay 106, Calgary, Alberta T2E 6M4 Canada
Halifax	902-873-4646	1-800-AVIALL-1	902-873-3932	Lucie Desforges ldesforges@aviall.com	halifax@aviall.com	588 Barnes Rd., Suite# 103 Halifax Int'l Airport Enfield, Nova Scotia, B2T 1K3, Canada
Montreal	450-437-3844	1-800-AVIALL-1	450-437-3997	Michel Paquette mpaquette@aviall.com	montreal@aviall.com	907 Du Cure-Boivin Blvd. Boisbriand, Quebec J7G 2S8 Canada
Toronto	905-676-1695	1-800-AVIALL-1	905-676-9046	Beth Galloway beth.galloway@aviall.com	toronto@aviall.com	1840 Alstep Dr. Unit 5 Mississauga, Ontario L5S 1W1 Canada
Vancouver	604-270-6144	1-800-AVIALL-1	604-270-3115	Dave Rendle drendle@aviall.com	vancouver@aviall.com	#1-13511 Crestwood Place Richmond, British Columbia V6V 2E9 Canada
Winnipeg	204-775-8004	1-800-AVIALL-1	204-786-1556	Chris Smokal csmokal@aviall.com	winnipeg@aviall.com	9-2073 Logan Avenue Winnipeg, Manitoba R2R 0J1 Canada
ASIA						
Beijing	86-10-6410-6086	1-800-AVIALL-3	86-10-6410-6091	Yun Shan yshan@aviall.com	yshan@aviall.com	Room 1205, Beijing Silver Tower No. 2, Dong San Huan Bei Lu Chao Yang District Beijing, China 100027
Hong Kong	852-2318-0233	1-800-AVIALL-3	852-2331-9222	David Chan david.chan@aviall.com	david.chan@aviall.com	11 Sheung Yuet Road Kowloon, Hong Kong
India	+91-120-4738000	1-800-AVIALL-3	+ 91-120 4284860	Sachin Taparia staparia@aviall.com	india@aviall.com	Boeing International Corp India Pvt. Ltd SDF J-5, First Floor, Noida Special Economic Zone (NSEZ) Noida - 201305 (U.P),
Japan	81-45-226-0236	1-800-AVIALL-3	81-45-226-0237	Elija Kunisawa tyakashiro@aviall.com	info@aviall-j.com	The Landmark Yokohama 29F, 2-2-1-1, Minatomirai, Nishi-Ku, Yokohama, Kanagawa, 220-8129, Japan

Stocking Locations

Canada & International Customer Service Centers

LOCATION	DIRECT PHONE	TOLL-FREE	FAX	CONTACT	CONTACT EMAIL	ADDRESS
ASIA						
Singapore	65-6542-5420 AOG Mobile: 65-9816-4125	1-800-AVIALL-3	65-6542-8222	Mohammed Kamar mkamar@aviall.com	mkamar@aviall.com	2 Loyang Lane #05-02, Singapore 508913
Shanghai	86 21-6391 0619	1-800-AVIALL-3	86-21-6391 0987	Cecilia Tseng Cecilia.Tseng@aviall.com	cecilia.tseng@aviall.com	Room 2201, Shanghai Times Square, Office No. 93, huai-hai Road, Luwan District, Shanghai, 20001
Taiwan*	86-21-6391 0619	1-800-AVIALL-3	86-21-6391 0987	Cecilia Tseng Cecilia.Tseng@aviall.com	cecilia.tseng@aviall.com	
AUSTRALIA / NEW ZEALAND						
Auckland	64-9-275-0571	1-800-AVIALL-3	64-9-275-6569	Simon Matson smatson@aviall.com	newzealand@aviall.com	17 Airpark Drive, Airport Oaks Auckland, New Zealand 1701
Brisbane	61-7-3277-8322	1-800-AVIALL-3	61-7-3274-1170	Bob Armstrong barmstrong@aviall.com	brisbane@aviall.com	Hangar 5 Qantas Ave Archerfield Airport, Brisbane, QLD, 4108, Australia
Cairns	61-2-979-10511	1-800-AVIALL-3	61-7-4032-4677	Gary Dawson gary.dawson@aviall.com	cairns@aviall.com	11/450 Sheridan St. Cairns, Queensland 4870, Australia
Melbourne	61 3 9339 3002	1-800-AVIALL-3	61-3-9338-9773	David Fletcher pfletcher@aviall.com	melbourne@aviall.com	8-10 Halsey Road, Airport West, Melbourne, Victoria, 3042, Australia
Moorabbin	61-395807644	1-800-AVIALL-3	61-3-9580-6267	Damian Rossi drossi@aviall.com	moorabbin@aviall.com	Building 115, Northern Avenue, Moorabbin Airport Moorabbin, Victoria 3194, Australia
Perth	61-8-9332-7855	1-800-AVIALL-3	61-8-9332-8858	Stephen Bennett sbennett@aviall.com	perth@aviall.com	11 Eagle Drive, Jandakot Airport Jandakot, Western Australia 6164
Sydney	61-2-9791-0511	1-800-AVIALL-3	61-2-9791-0102	Gary Dawson gary.dawson@aviall.com	sydney@aviall.com	453 Airport Avenue, Bankstown Airport Bankstown, New South Wales 2200, Australia

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Stocking Locations

Canada International Customer Service Centers

LOCATION	DIRECT PHONE	TOLL-FREE	FAX	CONTACT	CONTACT EMAIL	ADDRESS
EUROPE/AFRICA						
Amsterdam	31-252-245-900	1-800-AVIALL-3	31-252-245-970	Marc Drent Marc.Drent@aviall.com	europe@aviall.com	Drachmeweg 18, 2153 PA The Netherlands
Manchester**	+44 161 428 9070	1-800-AVIALL-3	+44 161 428 9073	Tim White twhite@aviall.com	manchester@aviall.com	Orion Business Park, Bird Hall Lane Cheadle Stockport, SK3 0WF UK
France*	33-3-2231-0327	1-800-AVIALL-3	33-3-2231-0016	Catherine Testart ctestart@aviall.com	ctestart@aviall.com	
Israel*	972-4-629-4447	1-800-AVIALL-3	972-4-629-1741	Haggai Mazursky hmazursky@aviall.com	hmazursky@aviall.com	
Italy*	39-06-808-3560	1-800-AVIALL-3	39-06-807-8354	Joe Piorico jpiorico@aviall.com	jpiorico@aviall.com	
Scandinavia*	46-431-456-570	1-800-AVIALL-3	46-431-456-572	Christian Brandi cbrandi@aviall.com	cbrandi@aviall.com	
South Africa*	27-11-455-1668	1-800-AVIALL-3	27-11-455-4405	Tony Moss tmoss@aviall.com	tmoss@aviall.com	
Spain*	34-91-664-0637	1-800-AVIALL-3	34-91-617-3560	Jose Benayas jbenayas@aviall.com	jbenayas@aviall.com	
United Kingdom/ Ireland*	44-1753-689-090	1-800-AVIALL-3	44-1753-680-755	Dave Hayes david.hayes@aviall.com	david.hayes@aviall.com	
MIDDLE EAST						
Dubai	971-4-2998980	1-800-AVIALL-3	971-4-2998985	Mohd Refai mrefai@aviall.com	mrefai@aviall.com	Dubai Airport Free Zone Authority Unit F-09, P.O. Box 293879 Dubai, United Arab Emirates
LATIN AMERICA / CARIBBEAN						
Ft. Lauderdale***	954-625-3940	1-800-AVIALL-1	954-625-3941	Yara Gonsalves ygonsalves@aviall.com	florida@aviall.com	3200 W Prospect Road, Suite 100, Fort Lauderdale, FL 33309

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** Manchester location exclusively for the distribution of Rolls-Royce RB211-524 materials

*** Export Location for Latin America/Caribbean